**Warranty & Technical Support Request Form** Please return to [service@elitescreens.com](mailto:service@elitescreens.com)

1. Please Completely fill out this form (include Model# and Serial #) 2. Failure to provide this information will result in a denied warranty claim.

3. Please attach a copy of proof of purchase (Form will not submit if proof of purchase is not attached ) \* Fields are mandatory

**PLEASE NOTE THIS IS NOT A CREDIT REQUEST OR EXCHANGE FORM. THIS FORM IS FOR WARRANTY SERVICE**

**ONLY. PLEASE CONTACT YOUR POINT OF SALE FOR RETURN FOR CREDIT OR EXCHANGE INSTRUCTIONS.**

**Company Name** Click or tap here to enter text.

**First Name**\*Click or tap here to enter text. **Last Name**\*Click or tap here to enter text.

**Phone (Home)**\*Click or tap here to enter text. **Phone (Work)** Click or tap here to enter text.

**Phone (Cell)** Click or tap here to enter text. **Fax** Click or tap here to enter text.

**Email**\*Click or tap here to enter text.

Location

**Contact Address**\*Click or tap here to enter text.

**City**\*Click or tap here to enter text. **State/Province**\*Click or tap here to enter text.

**Postal Code**\*Click or tap here to enter text. **Country** Click or tap here to enter text.

Purchase Information

**Date Of Purchase**\*Click or tap to enter a date.

**Where did you purchase?(company name)** \*Click or tap here to enter text.

**Dealer Phone** Click or tap here to enter text. **Invoice #** Click or tap here to enter text.

**Model #**\*(Located on sticker at screen case end cap or packaging box) Click or tap here to enter text.

**Serial #**\*(Located on sticker at screen case end cap or packaging box) Click or tap here to enter text.

**Version # ( 2.0 1.4-1 1.4 1.3 1.2 Other)**

**Shipping Address**\*Click or tap here to enter text.

**City**\*Click or tap here to enter text. **State/Province**\*Click or tap here to enter text.

**Postal Code**\*Click or tap here to enter text. **Country** Click or tap here to enter text.

Problems

**Projector Make**\*Click or tap here to enter text. **Projector Model**\*Click or tap here to enter text.

**Problem**\* **( No Power Missing Part Screen Material Product Function Problem Shipping Damage Other )**

**Did you use an allen key to adjust the screen's drop and rise limits? (For motorized screens only) \* :  Yes  No**

**Description of the Problem / Question**\*

Click or tap here to enter text.

**Please attach a copy of proof of purchase (Form will not submit if proof of purchase is not attached)**