How to Re-Tension the Roller for QuickStand 5-Second Series

For technical support or further assistance, call 877-511-1211 x604

**Tools Required:** 1 Phillips screwdriver, 1 wrench (size 8X10).

**Repair method:**
1. Open the carry case, and place something under it to raise it off of the ground on the right side as pictured below.

2. Using the screwdriver and wrench, remove the screws and nuts from the right side bracket as shown in this picture.
3. Use the screwdriver in one hand, and the wrench with the other hand to secure the screw nut at the bottom of the case.

Note: After loosening the screws and nuts, the bracket that holds the roller in place may spin due to the tension that may be remaining within the roller. If the bracket spins with this remaining tension, it can cause an injury to your hand. Please handle this bracket with care. (bracket shown in next steps)

4. After removing the screws, be sure to hold the roller and bracket tightly as the bracket can spin and cause injury. Pull out the bracket. This will release the remaining tension of the roller.

Note: Do not pull the roller out of the left side of the housing. It will be very difficult to affix the roller back in to place. Slightly lift the roller on the right side only.

5. To re-tension the roller, use the square gap on the bracket to place it over the square peg that is on the end of the roller. You need one person to hold the roller in place while another person rotates the bracket. As you turn the bracket, you will start to feel the tension increasing. About 15-20 full turns should provide sufficient tension for normal operation.
6. Install the screws, screws nuts and the washers with the screwdriver and wrench.

After rotating the bracket, replace it back in to its position on the end of the housing and secure it with the provided screws. If you feel that the bracket is not sitting properly as when it was first removed, carefully pull it out and reposition it. It is imperative that the bracket is sitting tightly in the housing to avoid any possible injury when trying to deploy the screen.
7. After the screws are affixed, deploy the screen to test the retraction. If the roller does not retract the screen, you may need to repeat these steps.

For a local Elite Screens contact or Technical Support, please visit www.elitescreens.com